

Your Laury Membership helps keep your home comfort on track. With filter subscription service, we make it easy to replace the right filter at the right time — without guessing, forgetting, or running to the store.

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| 1 | Why does my HVAC filter matter? | Your filter does two important jobs. 1) It protects your heating and cooling system by catching dust, dirt, pet hair, and other particles before they build up inside the equipment. 2) It helps reduce the airborne particles that move through your home, like pollen, pet dander, and everyday dust. The right filter, changed on the right schedule, supports both your system's performance and your home's comfort. |
| 2 | How often should I change my filter? | Most homeowners should change their filter every 1 to 3 months, depending on the filter type, system use, pets, allergies, and overall dust in the home. Laury can help you choose a replacement schedule that fits your specific system and household. |
| 3 | What happens if I forget to change my filter? | When a filter gets dirty, it can restrict airflow and make your system work harder than it should. That can lead to less comfort, higher energy use, extra strain on the equipment, and unexpected repair calls that could have been avoided. |
| 4 | How do I know which filter is right for my system? | The correct filter depends on your filter size, system setup, airflow needs, and the level of filtration you want. During your Laury tune-up visit, our technician can help verify the right size and recommend a filter that fits your equipment properly. |
| 5 | How does the Laury filter subscription help? | Changing your filter consistently is one of the simplest ways to care for your system between tune-up visits — and we make it easy to stay on track. The right filter is drop-shipped directly to your home on a regular schedule, so it arrives right when it is time to replace it. No guessing the size, no forgetting when it is due, and no extra trips to the store. |
| 6 | Is the filter subscription part of my membership? | Not exactly — it is a separate service, but one that is built with Laury Membership customers in mind. Think of it as a natural extension of your membership: a simple way to stay ahead of routine maintenance, protect your system between visits, and make sure the right filter is ready when you need it. |
| 7 | Is Laury able to supply filters to all of their members? | Because every home has different equipment, it isn't practical to stock every filter size on our service trucks. That's exactly why we offer the subscription — so the right filter for your specific system is sourced in advance and shipped directly to your door on a regular schedule, ready when you need it! |

Purchase your filter(s) today at lauryheating.com/shop.

For additional questions please call us at (856) 692-3861.